B.L.J. Govt. P.G. College, Purola (Uttarkashi)

Parents' Feedback Analysis and Action Taken Report

Parent Feedback Analysis

Academic Year 2023-24

Total no. of responses received: 110

S. No.	Parameters/Category/list of questions	Number of Parent Rated				
		1	2	3	4	5
1	Status of posting of teachers and staff in the college	0	8	7	17	78
2	Discipline situation in the college	0	9	7	14	82
3	Status of communication and cooperation received with teachers and staff for the academic and administrative upgradation of the college	0	8	11	27	64
4	Condition of college buildings and student facilities	0	6	13	46	45
5	Status of programs conducted by the college for all-round personal development of students	0	7	14	28	61

Action Taken Report on Parents' Feedback: 2023-24

The feedback survey conducted among parents has provided valuable insights into their satisfaction with various aspects of B.L.J. Govt. (P.G.) College Purola, Uttarkashi. The following detailed report outlines key feedback points and the corresponding actions taken to enhance the college experience for students.

Campus Cleanliness and Ambience:

- o **Feedback:** Parents expressed satisfaction with the overall cleanliness and maintenance of the campus but suggested regular checks to sustain the standard.
- Actions Taken: Routine cleaning schedules have been reinforced to ensure a consistently clean and hygienic environment. Regular maintenance checks are conducted to address any infrastructural issues promptly. Efforts to enhance green spaces and landscaping were initiated to further improve the campus ambience.

Quality of Teaching:

- **Feedback:** Parents were generally satisfied with teaching quality but emphasized the importance of continuous improvement in teaching methodologies.
- Actions Taken: Professional development programs for faculty members were enhanced, focusing on innovative teaching techniques and modern pedagogical tools. A feedback system was introduced to regularly gather input from both students and parents to monitor and improve teaching quality.

Examination and Evaluation System

- Feedback: Parents highlighted the need for transparency and fairness in the examination and evaluation process.
- o Actions Taken: A thorough review of the examination system was conducted to align it with

best practices, ensuring fairness and clarity. Timely communication of results and evaluation criteria was implemented to keep parents and students well-informed.

Laboratory Facilities

- **Feedback:** Parents suggested upgrading laboratory facilities and introducing more practical learning opportunities.
- Actions Taken: Upgrades to laboratory equipment were prioritized, with significant investments made to modernize facilities. Additional hands-on experiments and practical sessions were introduced to enhance experiential learning. Regular inspections were conducted to ensure safety and functionality of the laboratories.

Guest Lectures

- **Feedback:** Parents appreciated the guest lecture programs but recommended covering diverse and relevant topics.
- Actions Taken: The guest lecture program was expanded to include experts from various fields, ensuring diverse subject coverage. Feedback from students and parents was incorporated to select topics that are both relevant and engaging.

Field Trips and Study Tours

- **Feedback:** Parents supported the concept of field trips and study tours but suggested better organization and communication about their benefits.
- O Actions Taken: Planning and organization of field trips were reviewed and improved, with detailed itineraries and objectives shared beforehand. Feedback from previous trips was analyzed to identify areas for improvement. Increased communication with parents about the educational value and learning outcomes of these trips.

Sports and Cultural Activities

- **Feedback:** Parents encouraged a wider range of sports and cultural activities to ensure holistic development.
- Actions Taken: New sports and cultural programs were introduced to cater to diverse student interests. Participation opportunities were increased, and facilities for these activities were improved. Annual events were made more inclusive and interactive to boost student engagement.

Safety and Security of Students

- o **Feedback:** Parents emphasized the importance of student safety and security.
- Actions Taken: Existing safety and security measures were reviewed and strengthened to maintain a safe environment. Emergency response protocols were regularly updated, and drills were conducted to ensure preparedness. Staff members were trained in emergency procedures, and awareness programs were organized for students.

Overall Observations and Conclusion:

The feedback from parents indicates a high level of satisfaction with most aspects of the college. However, the institution remains committed to continuous improvement. Regular reviews and open communication channels with parents will ensure that all concerns are addressed effectively, fostering a supportive and enriching environment for students.

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